Fees

Tenant information

The information below covers all the costs that are associated with a tenancy agreement other than the monthly rental itself.

Before the tenancy starts (payable to Giggs and Company Lettings):

- Holding deposit: 1 week's rent
- Deposit: 5 weeks rent
- (Example: you choose to rent a flat at £650 per calendar month. Your deposit will be £650 x 12 / 52 x 5 = £750)
- First month's rent minus the holding deposit (Example: £650 - £150 holding fee = £400)
- Example: total amount due on move in would be £1150

During the tenancy (payable to Giggs and Company Lettings):

- Should any Rent remain unpaid for more than 14 days beyond its due date, interest will accrue on such overdue amounts at a rate of 3% per annum above the Bank of England base rate. This interest will be calculated daily from the original due date until full payment is received.
- Where any keys the Tenant is responsible for are either lost or stolen, the Tenant shall be liable for the cost of having the relevant lock/s changed for the Property, one set of the new keys must immediately be made available to the Landlord and at the end of the Tenancy.
- Any other permitted payments, not included above, under the relevant legislation, including contractual damages.

How do we ensure our tenants are protected?

We are a registered member of the Safe Agent Client Money Protection Scheme our accreditation number is A7396, this is a client money protection scheme to ensure your money is handled within the correct manner. Download a copy of our Safe Agent Client Money Protection Certificate here.

We are also members of The Property Ombudsman, which is a redress scheme for consumer complaints.